NEOVOLTA™

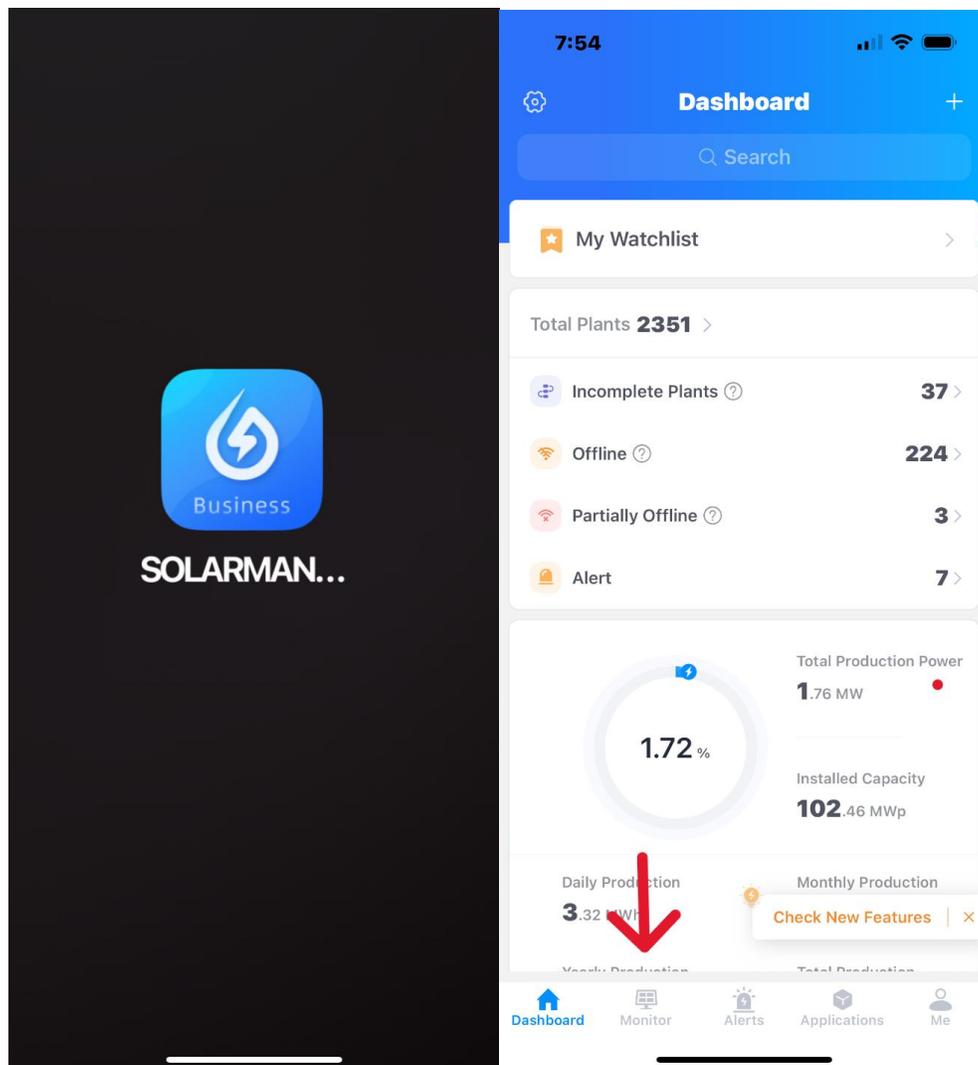PRODUCT: Solarman Business, Solarman Smart

V20250903

Knowledge Base Article

How to Reconnect Wi-Fi?

- Installer: Reconnect using the Solarman Business App (see Pages 2–7).
- Homeowner: Reconnect using the Solarman Smart App (see Page 8).

1. Open the Solarman Business app on your phone or tablet then click the MONTOR at the bottom left.

PRODUCT: Solarman Business, Solarman Smart

V20250903

Knowledge Base Article

2. This will bring you to the PLANTS page, where you will select the property that you are working on. Once the location is confirmed select and navigate to the DEVICES at the bottom left.

PRODUCT: Solarman Business, Solarman Smart

V20250903
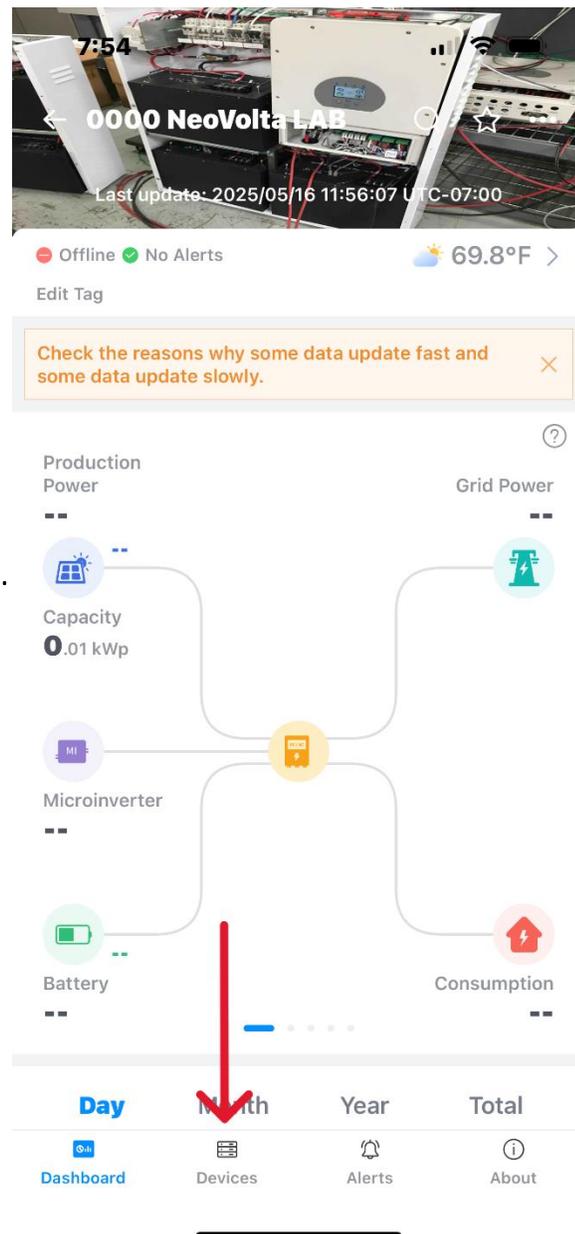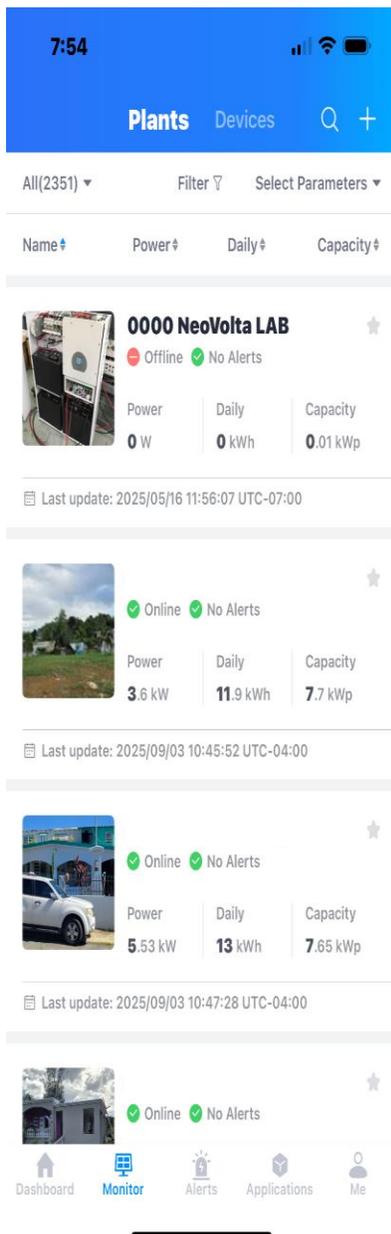
Knowledge Base Article

3. Once selected you will come to a page where you are able to confirm the serial number of the inverter and logger you will be working on. Select the Logger tab that will bring you to Device Parameters then click the 3 dots in the right corner.

NEOVOLTA™
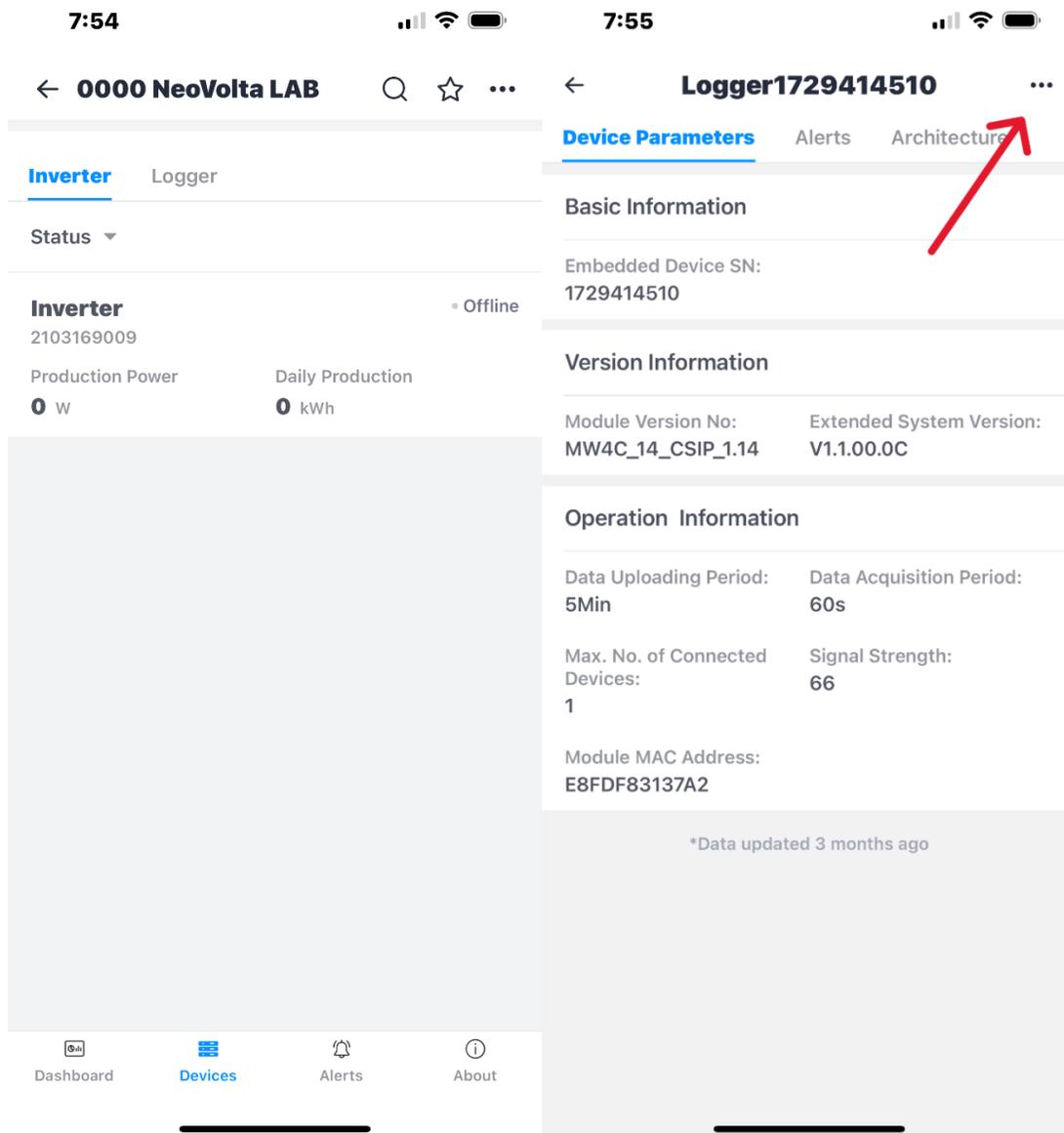
Knowledge Base Article

4. On the drop-down menu, select Device Networking and select the customer's strongest Wi-Fi signal, this Logger will work on 2.4 and 5G frequency, once connected the next screen will confirm the serial numbers match with the logger you are servicing. Once confirmed press connect.

NEOVOLTA

PRODUCT: Solarman Business, Solarman Smart

V20250903
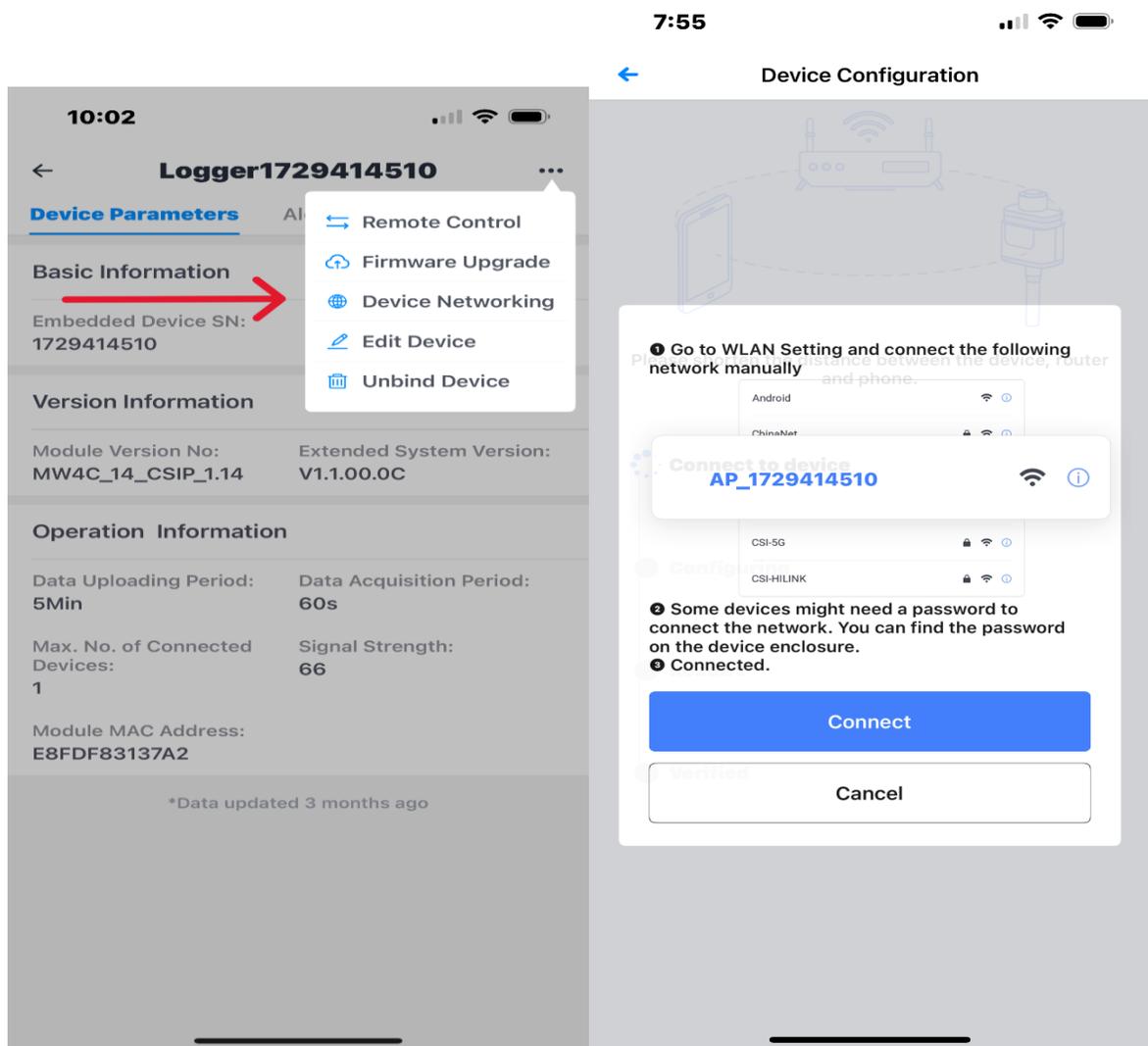
Knowledge Base Article

5. Once connected the app will open your Wi-Fi settings on your phone or tablet, in the Wi-Fi list select the corresponding Logger number, this will begin with **AP_**, always confirm full serial number before proceeding. Select Logger and insert password that can be found on the front of the Logger. (See photo for reference)
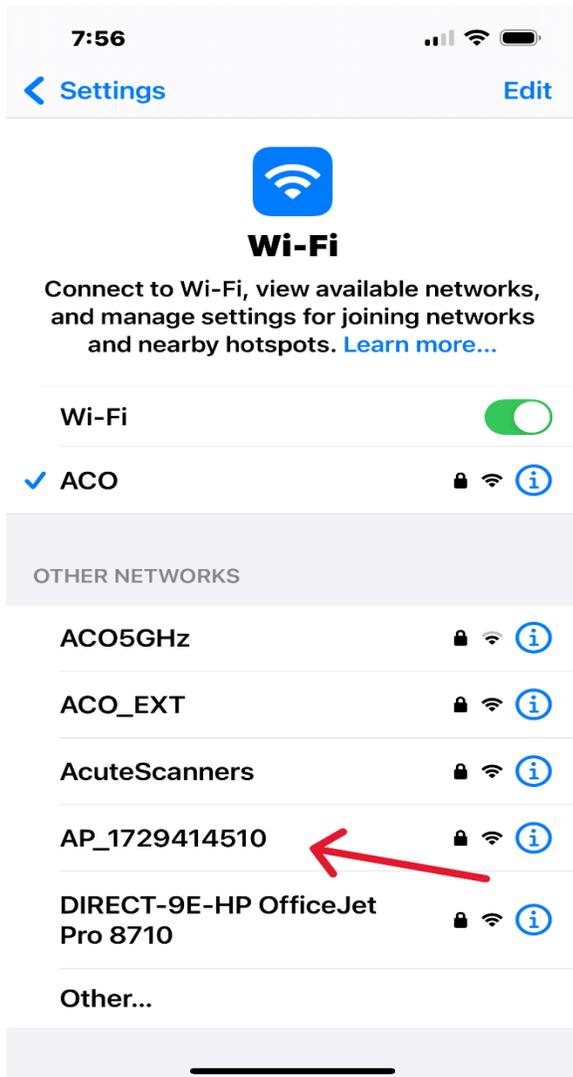
Knowledge Base Article

6. Once the device starts to configure it will ask to Allow SOLARMAN to find local networks, press ALLOW. Once selected the process will be complete and the system will be back online.