

Knowledge Base Article

How to Reset the Password on Solarman Business and Solarman Smart?

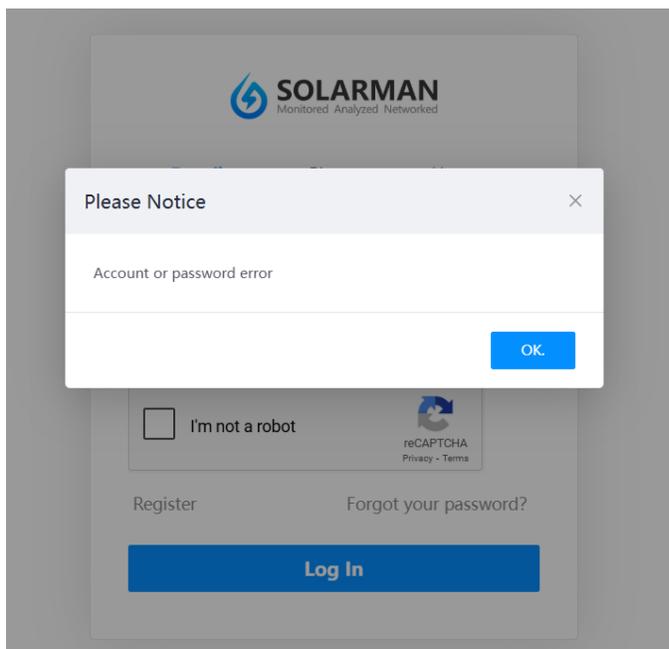
This describes the steps needed to reset the password on Solarman Business, and the steps needed to reset the password on Solarman Smart.

Solarman Smart – To be used by the homeowner

Solarman Business – To be used by the Installer

SOLARMAN BUSINESS (<https://globalpro.solarmanpv.com/login>)

When trying to log in an error message is displayed: Account or password error



1. Select the "Forgot your password?" link

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https://globalpro.solarmanpv.com/login

Internati

SOLARMAN
Monitor. Analyze. Network.

[E-mail](#) Phone Username

test@neovolta.com

.....

I'm not a robot

reCAPTCHA
Privacy - Terms

Register [Forgot your password?](#)

Log In

2. A prompt will be displayed to enter your email.
3. Click on send.
4. This will send a verification code to the email provided.
5. It will allow 60s to enter the code sent to the email provided.
6. Enter the verification code within 60 seconds.
7. Follow the prompts.

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 SOLARMAN Business | [Forgot your password?](#) [Log In](#) | [Register](#) | [English](#) ▾

1 **Confirm Account** 2 Reset Password 3 Reset

E-mail

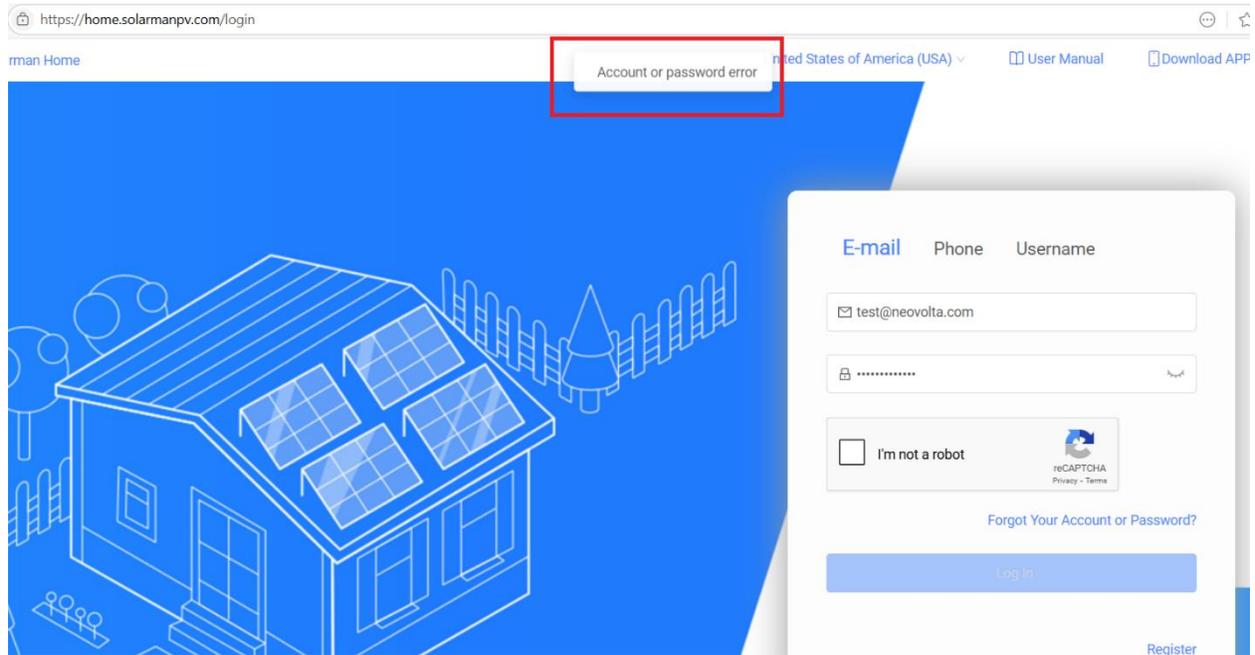
Verification Code

[Switch to Phone Number>>](#)

SOLARMAN SMART (<https://home.solarmanpv.com/login>)

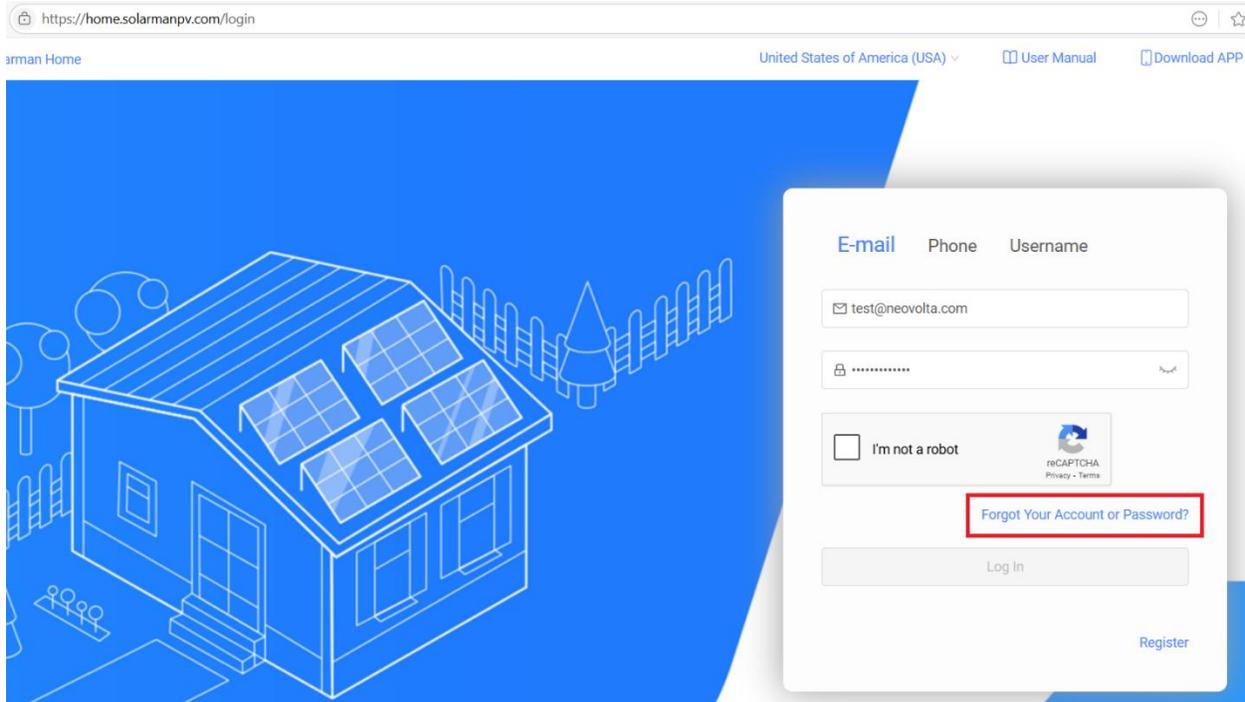
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