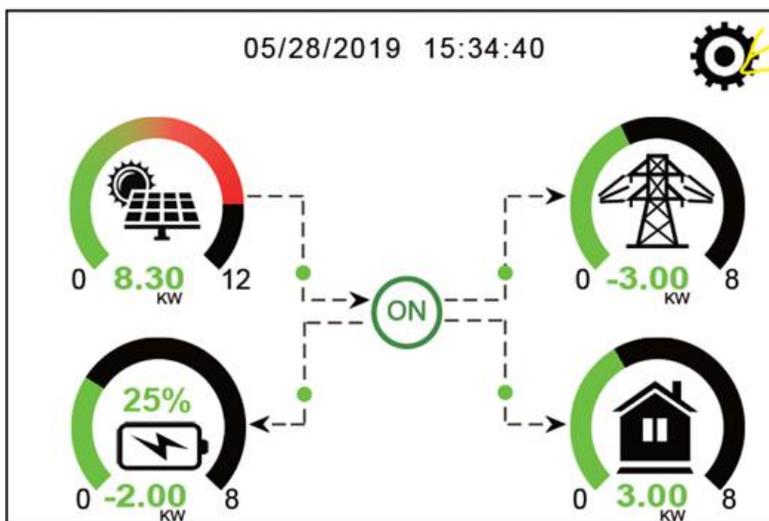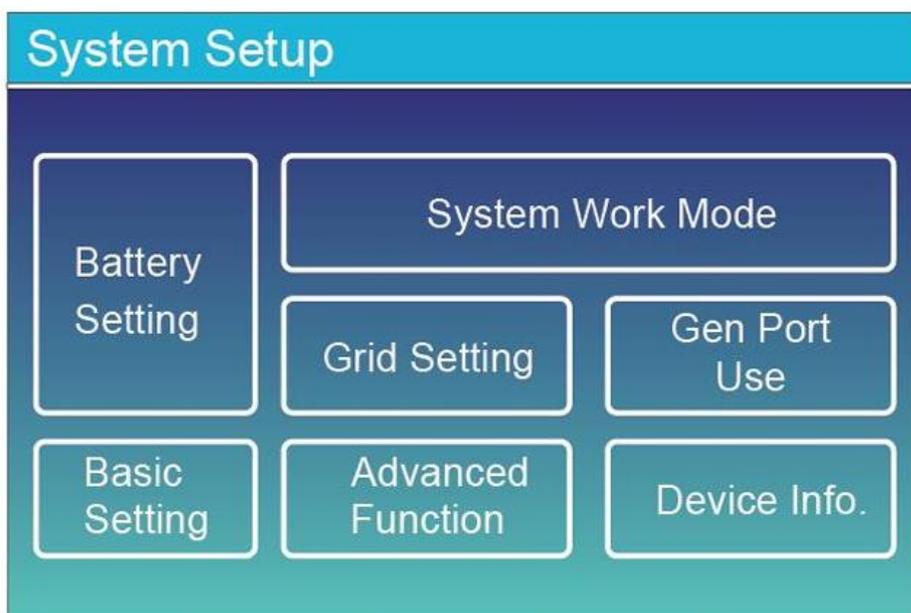# NEOVOLTA

PRODUCT: NV7600, NV14

V20250606

Knowledge Base Article

How to Pull the Debug Page?

1. Click the gear icon on the LCD screen home page.
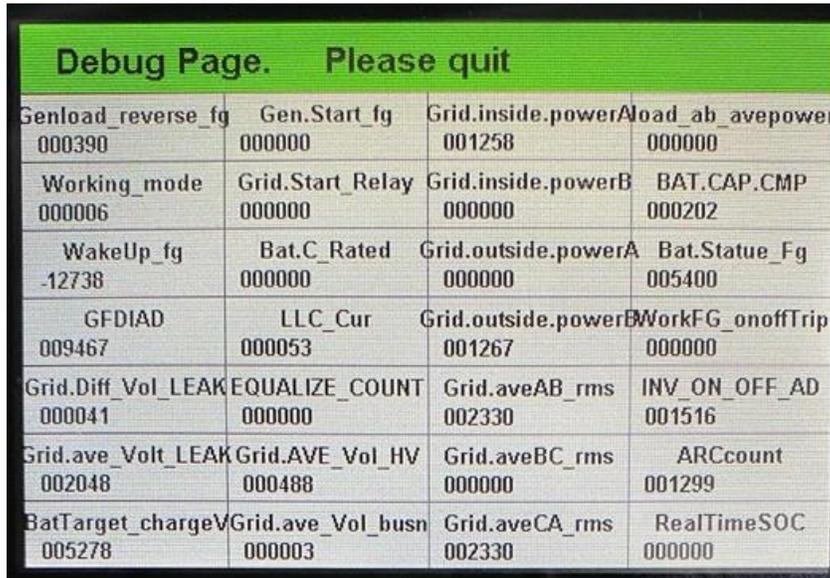

2. It will display the following screen.

Knowledge Base Article

3. **Underneath** the LCD screen
4. Press the "DOWN" button
5. While still holding the "DOWN" button, press the "UP" button
6. While still holding the "DOWN" button and "UP" button, press the "ENTER" button.
7. Release all 3 buttons at the same time.

Knowledge Base Article

8. After releasing the 3 buttons, the debug page will be displayed.

9. Take a clear picture of the debug page.
10. Provide the photo of the debug page to technical support at support@neovolta.com .

ATTACHMENTS

Provide the photo of the debug page to technical support at support@neovolta.com

SOP-0002 Debug
Page Video.mp4