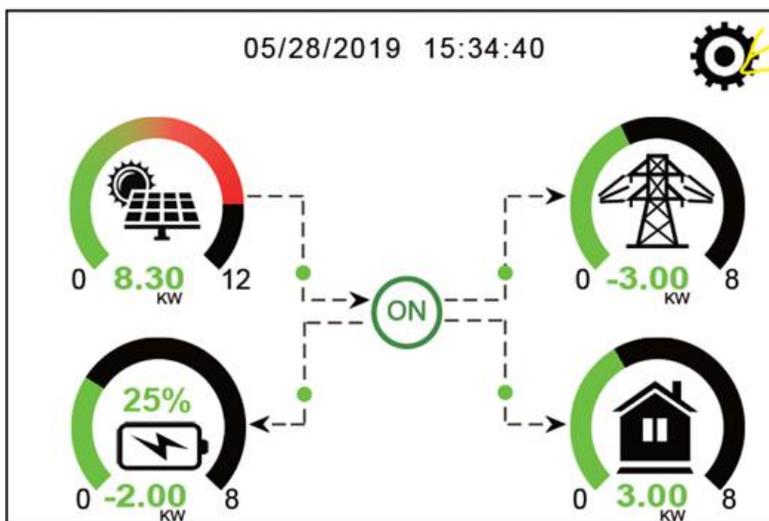


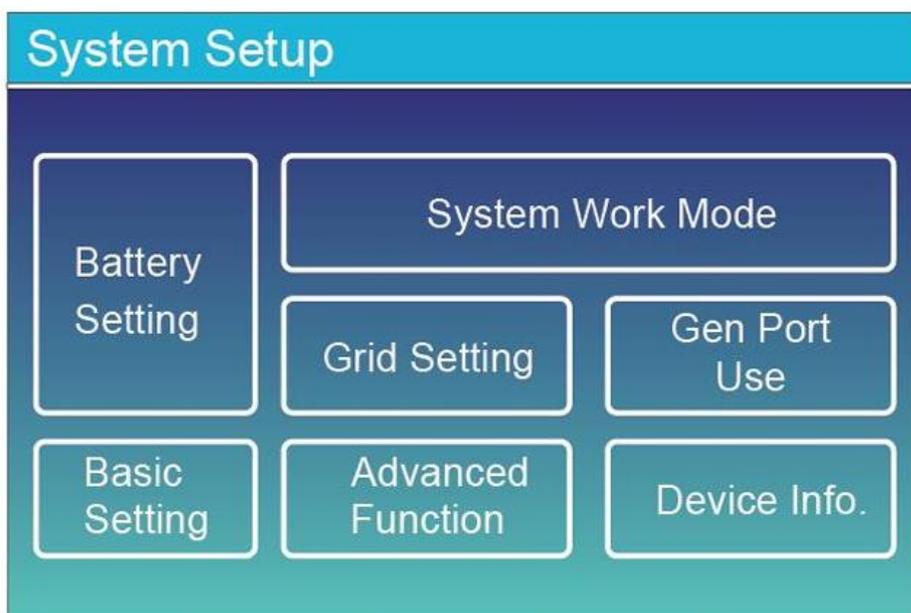
## Knowledge Base Article

How to Pull the Debug Page?

1. Click the gear icon on the LCD screen home page.



2. It will display the following screen.



# NEOVOLTA

PRODUCT: NV7600, NV14

V20250606

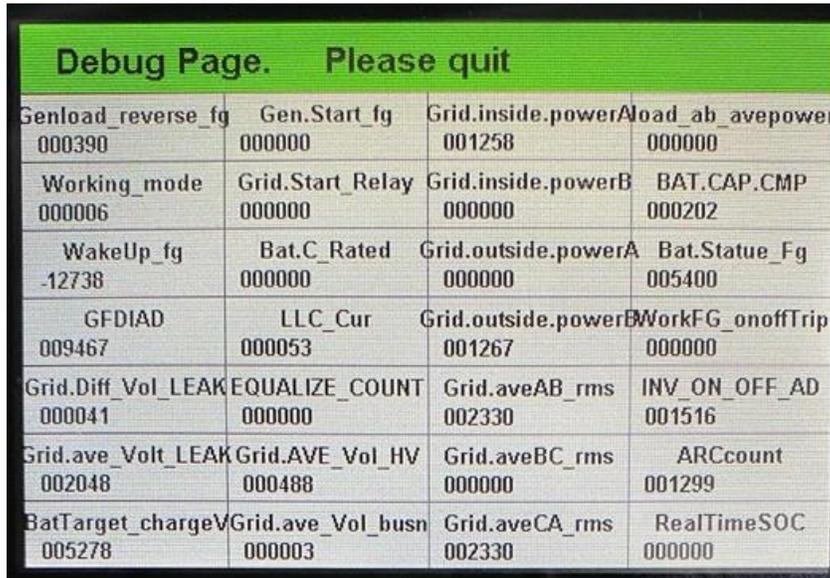
## Knowledge Base Article

3. **Underneath** the LCD screen
4. Press the "DOWN" button
5. While still holding the "DOWN" button, press the "UP" button
6. While still holding the "DOWN" button and "UP" button, press the "ENTER" button.
7. Release all 3 buttons at the same time.



## Knowledge Base Article

- After releasing the 3 buttons, the debug page will be displayed.



Debug Page. Please quit			
Genload_reverse_fg 000390	Gen.Start_fg 000000	Grid.inside.powerA 001258	Load_ab_avepower 000000
Working_mode 000006	Grid.Start_Relay 000000	Grid.inside.powerB 000000	BAT.CAP.CMP 000202
WakeUp_fg .12738	Bat.C_Rated 000000	Grid.outside.powerA 000000	Bat.Statue_Fg 005400
GFDIAD 009467	LLC_Cur 000053	Grid.outside.powerB 001267	WorkFG_onoffTrip 000000
Grid.Diff_Vol_LEAK 000041	EQUALIZE_COUNT 000000	Grid.aveAB_rms 002330	INV_ON_OFF_AD 001516
Grid.ave_Volt_LEAK 002048	Grid.AVE_Vol_HV 000488	Grid.aveBC_rms 000000	ARCcount 001299
BatTarget_chargeV 005278	Grid.ave_Vol_busn 000003	Grid.aveCA_rms 002330	RealTimeSOC 000000

- Take a clear picture of the debug page.
- Provide the photo of the debug page to technical support at [support@neovolta.com](mailto:support@neovolta.com).

### ATTACHMENTS

Provide the photo of the debug page to technical support at [support@neovolta.com](mailto:support@neovolta.com)



SOP-0002 Debug  
Page Video.mp4